

DATA PROTECTION – INFORMATION LEAFLET

ONLINE – TICKET SHOP

INFORMATION LEAFLET

(According to Art. 13 DSGVO [Austrian Data Protection Act Regulation])

1. Who is responsible for data processing and to whom can you turn?

As the responsible party for matters pertaining to the Data Protection Act, we,

Salzkammergutbahn GmbH

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take all necessary measures to protect all data relating to you personally.

2. What are we using your data for – and on which legal basis?

The purpose of processing data is the handling of ticket sales in the online-ticket shop of Salzkammergutbahn GmbH. The processing of personal data is carried out for compliance with contractual obligations (for example, the provision of our services, carrying out ticket sales, getting in touch in case of complications during the processing of payments, reverse processing, customer service, etc.) as well as all activities required for the operation and administration of our company.

3. Who receives your data (and why)?

Within Salzkammergutbahn GmbH:

Within Salzkammergutbahn GmbH only those departments will be granted access to your data, which are responsible for the fulfillment of our obligations or which require them to safeguard our justifiable interests.

Outside of Salzkammergutbahn GmbH:

The processing banking institutions / payment service providers will receive your banking details / credit card details for the purpose of handling the payment process and the debiting of the purchase price

4. How long will your data be stored?

We are processing your personal data to the extent required until the expiration of the storage obligations of seven years for matters pertaining to tax law, company law, and VAT/sales tax laws. Beyond that your data may be processed to enforce legal claims if necessary. If the purchasing process is cancelled, then the data stored with us are deleted.

5. Which data protection rights are you entitled to?

At any time you have the right to disclosure, correction, deletion or restriction of processing of your data, the right to an objection against processing as well as the right regarding the transferability of the data in accordance with the requirements of the Data Protection Act. If we have forwarded your data to other recipients, then we will inform them about every correction or deletion of the data or any restriction of processing same, unless this turns out to be impossible or it is connected with unreasonable costs.

To ascertain your rights please contact us via e-mail at berg.schiff@schafbergbahn.at or by regular mail to the address listed in item 1. In order to guarantee the protection of your rights and your privacy, we may require you to provide additional information (for example, a copy of your ID) to confirm your identity if in doubt.

Furthermore and regardless of any other legal remedy in accordance with administrative or civil law in court, you also have the right to file a complaint with a supervisory authority, particularly in the member state of your residence, your place of work or the location of the alleged violation, if you feel that the processing of your personal details would violate the DSGVO [German acronym for the Austrian Data Protection Act Regulation].

Contact the Oesterreichische Datenschutzbehoerde [Austrian Data Protection Authority]:

Oesterreichische Datenschutzbehoerde [Austrian Data Protection Authority]
Barichgasse 40-42, 1030 Vienna, Austria
Telephone: +43 1 52 152-0
E-mail: dsb@dsb.gv.at

6. Are you obligated to provide data?

If you do not provide us with your data, then normally we may have to refuse the conclusion of the contract or the processing of the order or we may no longer be able to carry out an existing contract and thus we may have to terminate it. However, you are not obligated to grant us permission to process data which are not relevant for the fulfillment of the contract or which are not required by law.

SKGB – Salzkammergutbahn GmbH is a subsidiary of Salzburg AG

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